



IMPORTANT DATES:

October 1, 2020:

CLOSED

October 2, 2020

12:00-5:00

Shared Branching will be unavailable 10/1-10/4

DEBIT CARDS:

Will be intermittently unavailable.
We don't want to cause you an embarrassment.
Please carry cash until our Upgrade process is complete. We also recommend using your MWFFCU low rate VISA credit card.
If you do not have our VISA apply today and receive an introductory rate of 1.89%.

e-Statements

e-Statements & history will NOT be converted.

Make Statement copies for your records before September 30, 2020.



Let's Celebrate!!!

Lots of changes are coming so let's Celebrate with FREE gifts! We will be giving away 10 \$25 gift cards! No need to apply. ALL of our Members will be entered.

*Gift cards may vary, Member must be minimum of 18 years of age.



What will NOT change:

- Our Routing Number
- Account Suffix(s)
- Your current printed checks
- Your Account number(s)
- Our web address, www.mwffcu.org
- Your debit card numbers and 4 digit PIN

Thank you-

for choosing Midwest Family FCU.
We are always looking for new and improved ways to serve our Members.
Our new system provides more user friendly products to utilize in the future!



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SYSTEM UPGRADE:

OCTOBER 1, 2020

You asked & We heard! We are upgrading to better serve your banking needs. This upgrade will provide you with an easier way to manage your account by utilizing the newest technology. If you have any questions or concerns regarding your account(s) please feel free to contact us and we will be happy to help you through this process.

REMINDER

Bill Pay just got better! Bill Pay will be FREE for ALL Members after October 1, 2020.

If you have not downloaded your Payees you still have until September 30th.

- Log into Bill Pay
- Across the top bar click "Payees"
- From the drop down next to "Show" select "100" to ensure all Payees are visible
- Select File and Print/Save

Bill Pay: Recurring Bills set up to be paid after August 31, 2020 will **NOT** be paid.
We understand that this will be an inconvenience and we are here to help!

HOME BANKING:

Register for our New Online Banking on October 2, 2020
Here's How:

- Register Online using an internet browser at MWFFCU.org
- Login UserName: 6 digit account number
(If your account number is less than 6 digits, use leading zeros to create a 6 digit account number ex. 000123)
- Password: Last 4 digits of the Primary's Social Security Number
- Don't forget to download our Mobile App after registering online



AUDIO RESPONSE

For your automated banking needs
our NEW number will be: 1-800-724-7579
To access our automated banking, you will need your
Account Number and the last 4 digits of the
Primary's Social Security Number.